

CURRICULUM VITAE

Jennifer Alexander, Ph.D.

Department of Public Administration
University of Texas at San Antonio
San Antonio, Texas
jennifer.alexander@utsa.edu

EDUCATION:

Ph.D., Public Administration and Policy, Center for Public Administration and Policy, Virginia Polytechnic Institute and State University, Blacksburg, Virginia, 1993. Dissertation: *Organizational Legitimacy of Nonprofit Service Organizations Engaged in HIV Prevention Among Women in the Latin American Caribbean*.

Organizational Systems Development, Gestalt Institute of Cleveland, 2003-2004, 18-month program to develop organizational development skills based in Gestalt Systems method.

Master of Science in Geography, Virginia Polytechnic Institute and State University, Blacksburg, Virginia, 1985. Thesis: *How African American Students Select Four-Year Institutions*.

Bachelor of Science in Foreign Service, History and Diplomacy of Developing Nations, Georgetown University, Washington, D.C., 1978.

POSITIONS HELD:

Associate Professor

Department of Public Administration, University of Texas at San Antonio Sept 2012 - Present

Visiting Fulbright Scholar, Center for U.S. Studies, Aug – Dec 2011
la Universidad de los Andes y la Universidad Nacional, Bogotá, Colombia

Director, Master of Public Administration and Sept 2009 – May 2012
Master of Nonprofit Administration and Leadership Sept 2008 – May 2012
Levin College of Urban Affairs, Cleveland State University

Co-Director and Founder, Center for Nonprofit Policy and Practice, Sept 2001 – May 2012
Levin College of Urban Affairs, Cleveland State University

Associate Professor of Urban Studies Sept 2000 – May 2012
Levin College of Urban Affairs, Cleveland State University

Assistant Professor of Urban Studies Sept 1993 – May 2000
Levin College of Urban Affairs, Cleveland State University

Instructor of Urban Studies Sept 1991 – May 1993
Levin College of Urban Affairs, Cleveland State University

Research Associate Sept 1985 – May 1988
Institutional Research and Planning, Virginia Tech

Assistant Planner Feb 1982 – Sept 1983
Planning Department, City of Alexandria, Virginia

COURSES TAUGHT:**Graduate**

Ph.D. Logic of Inquiry
 Ph.D. Seminar Public Admin Theory
 Nonprofit Management and Leadership
 History, Theory, and Political Roles of Nonprofits
 Ethics in Public and Nonprofit Service
 Introduction to Public Administration
 Org Behavior in Public & Nonprofit Orgs
 Ethics (co-taught in Philosophy Dept)
 U.S. Political Institutions
 (Center for U.S. Studies, la Universidad de los Andes
 and la Universidad Nacional, Bogotá, Colombia)

Undergraduate

Budgetary Policy and Practice
 Management Urban & Nonprofit Orgs
 Gender and Leadership Theory
 HIV and Politics of Health Care Policy
 Seminar on Women and International Development

Course Evaluations:

Averages (1991-2010):

Ph.D. Level:	4.75
Masters Level:	4.3
Undergraduate Level	4.5

PUBLICATIONS AND RESEARCH AGENDA:**Peer Reviewed Journal Publications and Book Chapters:**

Nank, R. and Alexander, J. "Farewell to Tocqueville's Dream: A Case Study of Trade Associations and Advocacy," *Public Administration Quarterly*, 36(4), 248-280.

Alexander, J., L. Pradenas, V. Parada, and R. Scherer. (2012). Ranking Business and Economics Journals in South America using the Scientific Electronic Library Online (SciELO), *Journal of Education for Business*, 87(3), 152-158.

Alexander, J. (2011). Democratic Governance through Public-Nonprofit Partnerships. In *Government is Us*, (Ed.), Cheryl Simrell King. M.E.Sharpe: New York, pp. 101-116.

Alexander, J. and C. Stivers (2010). An Ethic of Race for Public Administration, *Administrative Theory & Praxis*, 32(4), 578-597.

Alexander, J., Jeffrey Brudney and Kaifeng Yang (2010). Introduction to the Symposium: Accountability and Performance Measurement: The Evolving Role of Nonprofits in the Hollow State, *Nonprofit and Voluntary Sector Quarterly*, 39(4), 565-570.

Alexander, J. (2009). Theorizing from the Margin for the Center: The Contributions of Stivers to Public Administration, *Administrative Theory & Praxis*, 31(4), 603-608.

Alexander, J. (2009) The Spirituality of Work in Nonprofit Organizations. In *Handbook of Workplace Spirituality and Organizational Performance*, (Eds.). Carole Jurkiewicz and Robert Giacalone. M.E. Sharpe: New York. pp. 602-634.

Alexander, J. and Nank, R. (2009). Public-Nonprofit Partnerships: Realizing the New Public Service, *Administration & Society*, 41(3), 364-386.

Alexander, J. (2007). Ethics for Planners. In *Guide to Planning in Ohio*, Columbus, Ohio: Ohio Planning Council.

Alexander, J, Scherer, R. and Lecoutre, M. (2007). A Global Comparison of Business School Ranking Systems, *Journal of Education for Business*, 86(6), 321-327.

Alexander, Jennifer and Richmond, S. (2006). Administrative Discretion: Can We Move Beyond the Cider House Rules? *American Review of Public Administration*, 37(1), 51-64.

Alexander, J. (2000). Adaptive Strategies of Nonprofit Human Service Organizations in an Era of Devolution and the New Public Management, *Nonprofit Management and Leadership*, 10 (3), 287-304.

Alexander, Jennifer, Stivers, C. and Nank, R. (1999). Implications of Welfare Reform: Do Nonprofit Survival Strategies Threaten Civil Society? *Nonprofit and Voluntary Sector Quarterly*, 28 (4), 452-475 .

Alexander, J. (1999). The Impact of Devolution on Nonprofits: A Multi-Phase Study of Social Service Organizations, *Nonprofit Management and Leadership*, 10 (1), 57-70.

Alexander, J. (1999). A New Ethics of the Budgetary Process, *Administration & Society*, 31(4), 542-565.

Alexander, J. (1997). Avoiding the Issue: Racism and Administrative Responsibility in Public Administration, *American Review of Public Administration*, 27(4), 343-361.

Book Reviews:

Cultivating Democracy: Civic Environments and Political Socialization in America. *Nonprofit and Voluntary Sector Quarterly*, 35(4), 739 (December, 2006).

Harmon's Paradoxical Contribution to Ethics in Public Administration. *Public Administration Review*, 56(6), 593-596 (November/December, 1996).

Monographs:

Characteristics of Informal and Formal Kinship Care Giving in Cuyahoga County. Published and distributed by the Northeast Ohio Research Consortium and the Levin College Urban Center, Cleveland State University (March, 1998).

A Study of Women in Elected Office in Ohio. Monograph published and distributed by the Northeast Ohio Research Consortium on the participation of women in elections and elected office in Ohio between 1989-1998 (September, 1999).

Community Guide: Survival of Nonprofits Under Devolution. Monograph (220 pages) published by the Urban Center, Levin College of Urban Affairs, Cleveland State University and distributed to community nonprofit organizations in Cuyahoga and Lorain County, Ohio (September, 2000).

Survival Strategies for Nonprofit Social Service Organizations. Monograph published by the Urban Center, Levin College of Urban Affairs, Cleveland State University and distributed to local community

nonprofit organizations (December, 2000).

Currently Under Review:

Alexander, J. "A Study of Government Nonprofit Partnerships and the Hegemony of Organizational Sector," submitted to *Public Administration Review*, September, 2011.

Research Agenda:

Conducting study of the political roles of NGOs in Colombia and how they are sustaining their political relevance as generators of civil society, democratic knowledge, advocacy, and services (funded by Fulbright Colombia).

Conducting state-wide survey of nonprofits in Ohio to determine how the sector is being affected by the current recession; results to be benchmarked against national study and presented to nonprofit leaders and community in a CSU Levin College Forum, February 2012.

Developing book proposal with ASPA Nonprofit Forum Co-Chair, Dr. Dorothy Norris-Tirrell, to be submitted to ASPA publications committee in January, 2012. Book is anticipated to be co-sponsored by ASPA and ARNOVA and published by Wiley Press. Will elaborate the political roles of nonprofit organizations and NGO's and how they have fostered and sustained democracy through brief theory pieces followed by case studies. Intended for upper-level undergraduate and master's level courses in public administration and nonprofit management.

GRANTS:

Brought over \$900,000 in grants and contracts to Levin College of Urban Affairs in support of Center for Nonprofit and Practice and related research projects.

Maxine Goodman Levin Discretionary Fund 2009. \$7,000 grant to study leadership and management skills needed for health sector professionals and how/whether they differ across sectors (private, public, and nonprofit hospitals).

Grant funding for Symposium on Accountability and Performance Measurement (\$25,000): The Cleveland Foundation, \$7,500; Sherwick Foundation, \$5,000; Ohio Department of Jobs and Family Services, \$5,000; Cuyahoga County Department of Children and Family Services, \$3,500; MacGregor Foundation, \$5,000. Principal Investigator & Project Director.

Grant to continue Interim Executive Director and Succession Planning Program. Sisters of Charity, \$20,000, January 2008. Principal Investigator & Project Director.

Grant for management capacity building with nonprofit organizations. Sisters of Charity, \$20,000, April 2006. Principal Investigator & Project Director.

Funding to develop the mission and vision for City of Lakewood City Agencies and Lakewood City Council to advance economic growth, \$9,000, April 2006. Principal Investigator & Project Director.

Planning grant for Interim Executive Director and Succession Planning Program. Funded by The George Gund Foundation & The Cleveland Foundation, \$175,000, Aug 2005. Prin. Investigator.

Funding for Leadership Institute for Organizational Change, a year-long program for eight nonprofits providing coaching and training to improve sustainability. (\$75,000) Scholarships provided through grants for eight organizations: Sisters of Charity/St. Anne Foundation, \$30,000; Key Bank, \$15,000, O'Neill Foundation, \$30,000. Principal Investigator & Project Director.

Nonprofit Capacity Building Initiative to continue providing management capacity building services to community- and faith-based nonprofits in Cleveland. Funded by Cleveland Foundation, \$75,000, September, 2005. Principal Investigator & Project Director.

Nonprofit Management Capacity Building Project to develop grant readiness measures for local nonprofits. Funded by St. Luke's Foundation, \$100,000, September 2004. Co-Investigator.

Nonprofit Initiative, Phase II, to continue development of the capacity of the Center for Nonprofit Practice and Policy to serve local community and faith-based nonprofits. Proposal funded by the Cleveland Foundation, \$116,000, January 1, 2003. Principal Investigator & Project Director

Study of Women in Public Service. Proposal funded by the Northeast Ohio Research Consortium to research the participation of women in public service in Ohio 1990-2000, \$35,000, Principal Investigator & Project Director.

Nonprofit Initiative, Phase I: to develop the capacity of the university to serve local community-based and faith-based nonprofits; served more than 100 local organizations during an 18-month period through workshops, service learning, technical assistance and executive roundtables. Funded by Cleveland Foundation, \$138,000, June, 1999. Principal Investigator & Project Director.

Characteristics of Informal and Formal Kinship Care Giving in Cuyahoga County: Study of service needs of local kinship-care givers. Funded by Saint Ann Foundation, \$45,000, March, 1998. Co-Investigator.

Nonprofit Initiative. External assessment of the management support needs of local nonprofit organizations (\$22,500). Funded by Cleveland Foundation, \$7,500 and matched \$15,000 from Ohio Urban University Funding, May, 1998. Co-Principal Investigator with Dr. Camilla Stivers.

Survival Strategies for Cuyahoga County Nonprofit Organizations. Study of how local nonprofits are affected by welfare reform and devolution of federal programs. Funded by Cleveland Foundation, \$63,000, September, 1996. Co-Principal Investigator with Dr. Camilla Stivers.

Organizational Analysis of Third Sector Organizations Engaged in HIV Prevention in the United States and the Caribbean. Funded by Office of International Development and Women's Studies Center, Virginia Tech. \$3,500. March 1991. Principal Investigator.

CONSULTING/MANAGEMENT TRAINING:

Served as Senior Faculty Advisor to the Center for Leadership Programs within the Levin College; responsible for designing management training programs for local government. Have provided management capacity building for a variety of public and nonprofit organizations in North East Ohio in the form of development audits, strategic planning and visioning, board development, human resource planning, business planning, ethics training and leadership development. Organizations served include: Cleveland Hopkins International Airport, Cuyahoga County Council,

Center for Community Solutions, City of Lakewood, 100 Black Men of Greater Cleveland, Hard Hatted Women, Esperanza, Cleveland Eastside Ecumenical Consortium, El Barrio, Berea Children's Home, Lakewood Christian Services, and Ronald McDonald House.

Have provided full-day and half-day workshops on how to integrate ethics and leadership, and ethics in the public sector for public and nonprofit employees. Organizations include: Ohio Certified Public Managers, Ohio Association of Nonprofit Organizations, and Cleveland Metropolitan Library System.

ACADEMIC PRESENTATIONS: (partial list)

"The Financial Health of Nonprofits during Great Recession: The State of the Sector in Ohio." Paper presented at the annual conference of the **American Society for Public Administration**, Las Vegas, Nevada, March 2-6, 2012.

"Las implicaciones políticas del nuevo conservatismo, la derecha extrema y el Tea Party en los EE.UU." Keynote Speaker for **Escenario Político y Elecciones en EE.UU.: Implicaciones para la política interna y externa**, Universidad EAFIT, Medellín, Colombia, October 13, 2011.

"Integrating Undergraduate Programs into Public Administration and Public Policy Programs: Approaches and Challenges," annual conference of **National Association of Schools of Public Affairs and Administration**, Las Vegas, Nevada, Sept 30-Oct 2, 2010

"**International Seminar on China's Response to Global Financial Crisis.**" Moderator and panel discussant. Seminar sponsored by Chinese Academy of Governance (CAG), the International Association of Schools and Institutes of Administration (IASIA), the Chinese Society of Administrative Reform (CSOAR), the International Institute of Administrative Sciences (IIAS), the Network of Institutes and Schools of Public Administration in Central and Eastern Europe (NISPAcee) and the American Society for Public Administration (ASPA), Beijing, China, November 8-13, 2010.

"Democratic Governance Through Public-Nonprofit Partnerships: Reclaiming a Usable Past from the Settlement House Movement." Paper presented at the annual conference of the **American Society for Public Administration**, San Jose, California, April 9-13, 2010.

"Accountability and Performance Measurement in Public Nonprofit Partnerships: The Voice of Practitioners." Paper presented at the annual conference of the **Association for Research on Nonprofit Organizations and Voluntary Action**, Philadelphia, PA, November 20-22, 2008.

"Conceptual Foundations of Sustainability." Roundtable with Dr. Jessica Sowa at the annual conference of the **American Society of Public Administration**, Dallas, TX, March 12-15, 2008.

"Challenges of Building Management Capacity in Nonprofit Organizations: Lessons Learned." Paper presented at **Latin-Ibero-American Conference on Operations Research and Leadership Management**, Montevideo, Uruguay, November 27-30, 2007.

"Capacity Building for Community Based-Nonprofits: A New Model." Paper presented at 35th annual conference of the **Association for Research on Nonprofit Organizations and Voluntary Action**, Chicago, IL, November 17-29, 2006.

“Administrative Discretion and the Rules of Dissent”. Paper presented at the annual conference of the **Public Administration Theory Network**, Olympia Washington, February 2006.

“U.S. Public Management for Export: Caveat Emptor.” Paper presented at the **International Public Management Conference**, Dakar, Senegal, June, 2005.

“The Effects of Welfare Reform on the Political Capacity of Community-Based Nonprofits” Paper presented at the 32nd annual conference of the **Association for Research on Nonprofit Organizations and Voluntary Action**, Denver, Colorado, November 2003.

“Professional Ethics and How Can We Move Beyond the Cider House Rules?” Paper presented at the **Fifth International Conference on Ethics Across the Curriculum**, St. Edwards University, Austin, Texas, October, 2003.

“The Integration of Nonprofit Studies in Public Administration Curricula.” Paper presented at the Annual **Public Administration Teaching Conference**, Dayton, Ohio, February 2003

Moderator and Discussant for Panel on Latin American Women and Civil Society, **Midwest Association for Latin American Studies**, October 19, 2001.

“The Impact of Welfare Reform on Cuyahoga County’s Safety Net.” Invited Panelist for **Town Hall Meeting On Welfare Reform chaired by the Honorable Congressman Louis Stokes**, May 29th, Metro Campus of Cuyahoga Community College, May 29, 2001.

“Public-Nonprofit Partnerships: A Case Study of How Effective Relationships are Created.” Paper presented at the 30th annual Conference of the **Association for Research on Nonprofit Organizations and Voluntary Action**, November 2000.

“The Nonprofit Sector in Cleveland, An Account in Tocqueville’s Terms.” Panel presentation at the 12th **National Symposium on Public Administration Theory**, Portland, OR, Mar 3-5, 1999.

“Implications of Welfare Reform: Do Nonprofit Survival Strategies Threaten Civil Society?” Paper presented at annual conference of 28th annual conference of the **Association for Research on Nonprofit Organizations and Voluntary Action**, Seattle, Washington, November 5-7, 1998.

“The Impact of Welfare Reform on Nonprofit in Cuyahoga County, Ohio.” Panel presentation at the **Regional Conference of the American Society for Public Administration**, Akron, Ohio, October 3-4, 1997.

“Nonprofits in the Public Sector: Bridging the Gap.” Panel presentation to annual conference for **American Society for Public Administration**, Philadelphia, July 26-29, 1997.

“Survival Strategies for Nonprofit Social Service Organizations in an Era of Devolution: Initial Results.” Panel presentation at the 27th annual meeting of the **Urban Affairs Association**, Toronto, Canada, April 16-19, 1997.

“Administrative Responsibility and Race.” Plenary speaker at the **10th National Symposium on**

Public Administration Theory, Richmond, Virginia, March 7-10, 1997.

The Impact of Devolution and Welfare Reform on Cuyahoga County.” Keynote speaker,
Nonprofit Association of Lorain County Public Service Institute, Lorain, Ohio, Jan 26th, 1997.

“Paradoxes of Administrative Responsibility.” Panel presentation at the annual conference of
American Society of Public Administration, Atlanta, Georgia, June 29-July 3, 1996.

“The Allure of Liberalism and the Collapse of Community: Recently Immigrated Women and
Citizenship.” Chair and panelist at the 9th **National Symposium on Public Administration
Theory**, Savannah, Georgia, February 18-19, 1996.

“Nonprofit Organization: The Zenana of the American State.” Panel presentation at the 25th annual
meeting of the **Urban Affairs Association**, Portland, Oregon, May, 1995.

“The Question of Race in Public Administration.” Panel presentation at the 8th **National
symposium on Public Administration Theory**, Seattle, Washington, March 22-23, 1995.

“The Ethics of the Budgetary Process: How to Incorporate Ethics in Public Budgeting.” Panel
presentation at the 7th **National Conference on Teaching Public Administration**, Akron, Ohio,
March 17-19, 1994.

“Incorporating Issues of Diversity in the College Curriculum.” Panel presentation at the
Association of Collegiate Schools of Planning/ Association of European Schools of Planning
annual meeting, Philadelphia, Pennsylvania, October , 1993.

“Nonprofit Organizations and HIV Prevention Among Women in the Caribbean.” Panel
presentation at the 23rd annual meeting of the **Urban Affairs Association**, Cleveland, Ohio, 1993.

“Women and HIV Prevention: Lessons Learned from Programs Conducted in the United States and
the Spanish Speaking Caribbean.” **Fifth International Forum of the Association for Women in
Development**, Washington, D.C., October, 1992.

AWARDS:

Fulbright Scholar, Center for U.S. Studies, la Universidad de los Andes y la Universidad Nacional,
Bogotá, Colombia, Fall semester 2011.

CSU Meritorious Achievement Award, 2011, based on achievements of previous three years as
judged by a committee of CSU faculty members.

Presidential Citation of Merit, American Society for Public Administration, 2008.

Faculty Research Development Award, \$9,382. Faculty Research on Cross Sector Competencies for
Public Sector Leaders and Managers. FY 2008.

Recognition for Grant Funding, Graduate School, Cleveland State University, 2004, 2005, 2006,
2007. 2008.

Excellence in Undergraduate Education Award, Levin College of Urban Affairs, Cleveland State

University, 2001.

Award for Outstanding Article in the *Nonprofit and Voluntary Sector Quarterly*, 2000.

Cleveland State University Meritorious Achievement Award for excellence in teaching, scholarship and service, 1998. Award based on achievements of prior year as judged by a committee of CSU faculty members.

FOREIGN LANGUAGES:

Fluent in Spanish, able to teach and give conference presentations; moderate reading and speaking ability in French and Italian.

PROFESSIONAL SERVICE:

American Society for Public Administration

National Council Representative (Elected 2008-2012)
Founding Co-Chair, ASPA Nonprofit Forum (2010–present)
ASPA President’s Strategic Leadership Committee, (2007, 2008, 2010, 2011)
Chair, Center for Accountability and Performance (2007-2008)
Executive Committee, Ethics Section (elected 2002-2005, 2005-2008)
Campaign for International Relations, Appointed Committee Member

Association for Research on Nonprofit Organizations and Voluntary Associations

Chair, Committee to Select Best Article, 2006
Nominations Committee, 2007

Nonprofit Academic Centers Council

CSU Organizational Representative

Administration & Society

Editorial Board

Administrative Theory & Praxis

Editorial Board

Reviewer for: *Administration & Society; Administrative Theory & Praxis, American Review of Public Administration, Journal of Public Administration Research & Theory, Nonprofit Management and Leadership, Nonprofit and Voluntary Sector Quarterly, Nonprofit Policy Forum, Public Administration Quarterly, Public Administration Review, Review of Public Personnel Administration, State and Local Government, Urban Affairs Review.*

Community Service:

Foundation Center Cleveland, Advisory Board Member, 2005- present
Ohio Educational Credit Union, Advisory Board Member, 2011-present
University Settlement House, Advisory Board Member, 2008 – 2011.
Hard Hatted Women, Advisory Board Member, 1994-1998.